



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-11003

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SECY/CHIN DESORNE

C A No. Applied For Complaint No. 241/2022

In the matter of:

RekhaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary & Mr. Shubham Singh, On behalf of BYPL

ORDER

Date of Hearing: 28th February, 2023

Date of Order: 09th March, 2023

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Ms. Rekha against BYPL-KWN.
2. The brief facts of the case giving rise to this grievance are that complainant Ms. Rekha resides at premise no. B-8, GF, Khasra No. 841, R.S.T. Enclave, Main Road, Johripur, Delhi-94 and she applied for new electricity connection vide request no. 8005867785 but respondent rejected her application for new connection without mentioning any reason in the deficiency letter.

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3. OP in its reply briefly stated that the complainant applied for new electricity connection at her premises which falls in Kardam Farms, Johirpur, RST Enclave, Near Delhi. The area in issue in terms of demarcation falls in UP. Earlier prior to demarcation respondent had granted electricity connections at the subject area as a consequence at present also respondent has its network available in parts of border area. OP further added that regarding the present premises the same is already electrified and has two electricity connections which were granted in the year 2005 and 2007 i.e. much prior to demarcation and are not removed in terms of orders passed by Hon'ble High Court of Delhi. The complainant claims that premises stands divided and she is owner of 60 sq yards out of total area of 200 sq yards as per the GPA executed in the year 2012. As per site visit report applied area is 70 sq yards out of total area of 210 sq yards consisting of ground, first and second floor with no roof on second floor.
4. Arguments of both the parties are heard.
5. Representative of the complainant denied the allegations of OP that their premises do not fall under jurisdiction of Govt. of NCT of Delhi as they also have a Delhi Jal Board connection. It is also their submission that complainant is having Aadhar card, ration card of Delhi territory. The complainant is having separate entry and have separate dwelling unit. The two other electricity connections as alleged by OP are in the different portion of the property, as the total property is measuring 200 sq yards and she is only in possession of 60 sq yards.

Deekha *SK* *✓*

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CGRF (BYPL)

Complaint No. 241/2022

6. LR of the OP submitted that whether the premise of the complainant falls under the jurisdiction of Delhi or UP is a matter of demarcation. Since, the demarcation of that particular area is pending therefore, Hon'ble High Court directed the respondent to release pre-paid meters in the area so that the people of that area should get basic amenity. OP has already released two electricity connections in the applied premises therefore; no more new connections can be given in the applied premises.
7. Heard both the parties and perused the record. From the perusal of evidence placed on record pleadings and after hearing both the parties it is transpired that complainant asked for new electricity connection at premises no. B-8, Gf, Kh no. 841, R.S.T. Enclave, Main Road Johripur, Delhi vide application no. 8005867785 which was rejected by OP. The latest site report submitted by OP submits that building status is ground + one only wall found on second floor without roof and also no property separation. Separate dwelling unit available but the premises is same where the electricity meters already exist. Kardam farms approval area two meters already exists at site so TF is not possible.
8. In view of above, we are of considered opinion that OP released the new electricity connections in the Kardam Farm area subject to their network/system limitation. As per the directions of the Hon'ble High Court of Delhi regarding providing electricity to all in the area where demarcation is pending, OP has already released two connections in the applied premises. Since, the premise where new electricity connection is applied has no separate dwelling unit and already electricity connection is installed, therefore, new connection cannot be granted. OP has rightly rejected the new connection application of the complainant.

Three handwritten signatures are present: one that appears to be 'Deekh', one that appears to be 'G', and one that appears to be 'V'.

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CGRF (BPL)

Complaint No. 241/2022

ORDER

Complaint is rejected. Respondent has rightly rejected the new connection application of the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.

Deekh
(NISHAT A ALVI)
MEMBER (CRM)

(H.R.Khan)
(S.R.KHAN)
MEMBER (TECH.)

(P.K.Singh)
(P.K.SINGH)
CHAIRMAN

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